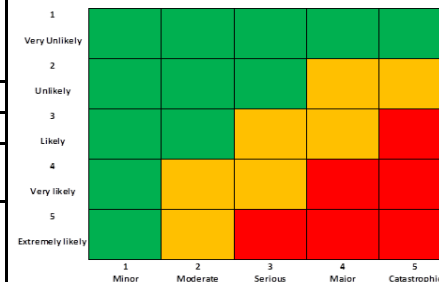


Assessment Title (Task, process, equipment or facility)		Mast Removal/Installation	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Health & Safety at Work Act, Provision & Use of Work Equipment Regs, LOLER	



	Low Risk - Acceptable existing control, but should reduce the risk further if reasonably practicable
	Medium Risk - Where possible, the task should be redefined to take account of the hazards involved or the risk should be reduced further if reasonably practicable
	High Risk - Activity must be stopped & further advice obtained, the risk must be reduced unless the costs are grossly disproportionate & the risk has been signed off by the relevant Departmental Director

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	TMHUK employees / customer / 3rd party contractors / site visitors	All possible injuries associated with engineering work on a customer controlled site	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Jacking & Blocking	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	Various injuries to the human physique / possibility of death	3	4	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 4. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual handling	TMHUK Team Members	Various injuries to the human physique, musculoskeletal disorders	3	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 5. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13. 6. First aid equipment is provided where required.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

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Lifting Equipment - Incorrect use of	TMHUK Team Members	Slips, trips, falls. Falling objects. Cold/Heat stress	1	4	M	1. Specific training on the use and maintenance of lifting equipment is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 06-Use of Lifting Equipment). 3. The training will also include the presentation for "Safe Slings Practices" and any specific Work Instruction from the Master Service Manual. 4. All technicians are to follow the procedure detailed in SWP-06 - Use of Lifting Equipment. 5. Auditing of lifting equipment is a requirement under the company's documented QMS/Safety & Environmental systems and will be carried in accordance with SM-15 "Safety Auditing". 6. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Lighting inadequate	TMHUK Team Members / customer / 3rd party contractors / site visitors / property & equipment damage	Slips, trips, falls, injury to personnel, damage to property	3	3	M	1. Specific training is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. SWP-01 2. Consideration given to environmental conditions prior to work starting. 3. No work to be undertaken in adverse weather conditions. 4. If unsure the technician is to contact their line manager for further advice. 5. Provide additional lighting if appropriate.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	TMHUK Team Members	Various injuries to the human physique / possibility of death	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard. 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements as per Site induction	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Spillage / leakage	TMHUK Team Members / customer / 3rd party contractors / site visitors / environmental damage	Slips & exposure to sources of ignition. Acid burns / inhalation, Environmental impact.	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by procedure SM-29 Chemical Handling. 3. All technicians are to follow procedure SM-29 Chemical Handling in the event of a spillage. 4. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 5. PPE will be supplied and used in accordance with SWP-32 PPE	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
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Tools - Use of	TMHUK Team Members	Various injuries to the human physique	3	3	M	1. Specific training on Tools is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 11-Working with Electricity). 3. All technicians are to follow the procedure detailed in SWP-11-Working with Electricity. 4. All tools will be subject to periodic inspection & testing. 5. Electrical equipment will be used & maintained in accordance with SM-28 Electricity at Work. 6. Good housekeeping will be observed. 7. PPE will be supplied and used in accordance with SWP-32 PPE	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Height - Working at	TMHUK Team Members	Various injuries to the human physique / possibility of death	3	5	H	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. The safety of those working nearby is addressed by adherence to SWP "Work Area" for example, erection of barriers may be required to prevent unauthorised access. 5. Associated Risk Assessment WPRA-04 for Working at Height is in place and all technicians are to follow the control measures documented - the risk assessment is supported by SWP-04. 6. All other relevant SWP's & WPRA's should be observed and followed where appropriate. 7. Working at height must be avoided unless absolutely necessary, if unavoidable a further assessment may be required and further controls introduced. 8. PPE will be supplied and used in accordance with SWP-32 PPE	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

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Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Slips, trips, falls, injury to personnel, damage to property	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Children & young persons are not authorised to work unsupervised at any time. 2. No young persons are likely to be in the vicinity.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	